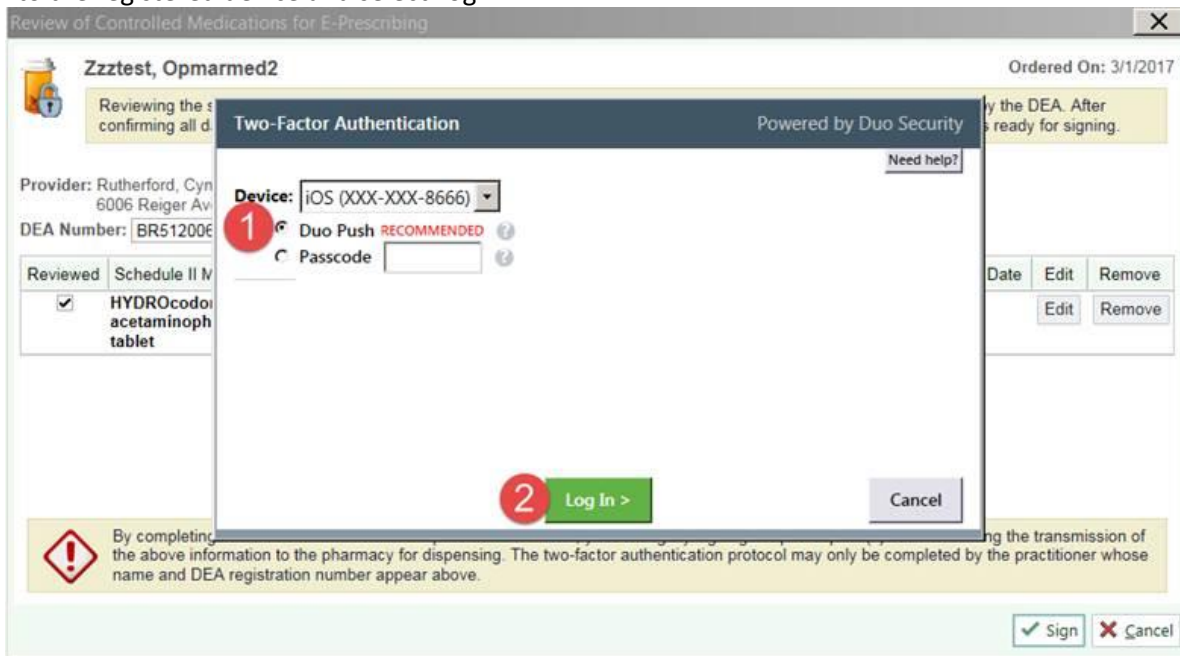




Beginning March 13, providers will begin utilizing Duo as a second form of provider authentication when electronically prescribing controlled medications. This process replaces the use of provider palm scanning for two-factor authentication. Providers not previously enrolled for EPCS will be able to enroll using Duo. Those who have already enrolled for EPCS will receive an email notification with Duo sign-up instructions.

Electronically Prescribe Controlled Medications in Epic

When providers sign an order for a controlled substance in Epic, they will be prompted to enter their Epic password. After entering their password, providers will see a Two-Factor Authentication window. Select Duo Push to send the verification to the registered device and select Log In.



Within seconds, a push notification will be sent to the provider's device. Open the application and tap on the banner to respond to the EPCS request. The details of the EPCS request will appear and allow the provider to approve or deny. If the request has timed out, the provider can generate another request from Epic. Once the EPCS request is approved, the order will be signed and transmitted electronically to the associated pharmacy.

